

# WRTP | BIG STEP

## WRTP/BIG STEP GRIEVANCE PROCEDURE

WRTP/BIG STEP Daim ntawv Tsi Txaus Sab nuav siv tau rua txhua txuj num WRTP/BIG STEP ua tug tswj.

### KEEB KWM

The Workforce Innovation and Opportunity Act (WIOA) yuav tsum kom cov tau txais nyaj muaj hab khaws cov kev cai txug kev tsi txaus sab hab thov has dlua kom dlhos raws le txuj cai huv WIOA hab lwm txuj cai huv tseem fww Nraab hab xeev. Raws le cov cai nuav, WRTP/BIG STEP tau tsim ib txuj cai siv tau rua txhua tug ua num huv WRTP/BIG STEP, cov thov kev paab hab cov nrug koom teg, hab cov thawj tuav num. Nuav yog cov cai lug dlaws teebmeem tsi txaus sab hab thov has dlua ntsig txug kev us txhum rua cov nyaj tau lug ntawm DWD, nwg cov cai tswj, cov kev cai huv xeev Wisconsin, lwm yaam cai huv tseem fww Nraab hab xeev, cov cai teev tseg huv ntawv txais nyaj huv DWD. WIOA Tshooj 181(c) hab 188 yog cov kev cai tseem fww sau tseg.

### KEV LEEG TXAIS COV LUG TSI TXAUS SAB

Cov thawj saib yaam num yuav tsum leeg txais kev tsi txaus sab ntawm cov ua num, cov thov kev paab hab cov nrug koom teg huv natwm cov yaam num huv kom raws le cov cai huv WRTP/BIG STEP. Cov kev tsi txaus sab kws yuav sau rua WRTP/BIG STEP muaj le nuav:

- Cov ua num rua WRTP/BIG STEP cov kev tsi txaus sab
- Cov teeb meem huv WRTP/BIG STEP hab cov tuaj yaam num
- Cov teeb meem ntawm ob los ntau tug tuav yaam num
- Cov teeb meem kev dlha dlej num huv WRTP/BIG STEP
- Kev tsi txaus sab rua kev ua saib tsi taug (tej zag yuav raug xaa ncaaj nraim rua cov koom hum luj muaj nyob huv qaab nuav yaam hlaa tau WRTP/BIG STEP)

WRTP/BIG STEP is an Equal Opportunity Employer and Service Provider. Auxiliary aids and services are available upon request to individuals with disabilities. If you need this information interpreted to a language you understand or in a different format, please contact Matthew Waltz, WRTP | BIG STEP, at 414-342-9787 or [mwaltz@wrtp.org](mailto:mwaltz@wrtp.org). Callers who are deaf or hearing or speech-impaired may reach us at Wisconsin Relay Number 711.

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TSEEM CEEB! Daim ntawv no muaj ib cov lus tseem ceeb qhia paub txog koj cov cai, cov luag hauj lwm thiab/los yog cov kev pab. Nws yog ib qho tseem ceeb uas koj yuav tau to taub cov lus nyob hauv daim ntawv no, thiab peb yuav muab tau cov lus no txhais ua koj hom lus yam koj tsis tau them nyiaj dab tsi. Hu rau 414-342-9787 yog xav tau kev pab kom muab cov lus nyob hauv daim ntawv no txhais rau koj kom koj to taub.

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Kev tsi txaus sab rua kev lam ua saib tsi taug (kuj yuav raug xaa rua, los ncaaj nraim rua:

**Equal Opportunity Officer**  
**Wisconsin Dept. of Workforce Development**  
**201 East Washington Avenue, Room G100**  
**P.O. Box 7972**  
**Madison, WI 53707**  
**(608) 266-6889 (voice)**  
**(866) 275-1165 (TTY)**  
**Director – Civil Rights Center (CRC)**

OR

**ATTN: Office of External Enforcement**  
**U.S. Department of Labor**  
**Room N-4123**  
**200 Constitution Avenue NW**  
**Washington, D.C. 20210**

Kev tsi txaus sab rua kev lam ua saib tsi taug, kws raug xaa rua ib ntwam o blub koom hum muaj npe sau nuav, kuj yuav xaa tau ntaub ntwam rua huv Equal Rights Division (ERD) huv xeev Wisconsin lub tuam txhaab Department of Workforce Development (WI DWD). Kev tsi txaus sab rua kev ua saib tsi taug nyob huv Cov Cai Ua Num Ncaaj Nceeg huv Wisconsin yuav tsum xaa rua ERD:

**Equal Rights Division**  
**819 N Sixth Street – Room 255**  
**Milwaukee, WI 53203**  
**(414) 227-4384 (voice)**  
**(414) 227-4081 (TTY)**

Kev tsi txaus sab tas ua tub saab hab ua Txhum cai rua cov Yaam Num tau nyaj ntwam DWD yuav tsum siv dlaim ntwam Incident Report hab xaa rua huv DWD lawv le cov cai nyob tom qaab dlaim ntwam. Koj kuj muaj cai thov dlaim ntwam Wisconsin WIOA Fraud and Abuse Incident lug ntwam Tug Tuav kev tsi Txaus Sab. Yog tas koj ntshai twg ua phem los koj txuj num yuav ntsib teeb meem nua koj kuj hu tau rua Federal Office of Inspector General tug xuv tooj dlawb (800) 347-3756 los sis hu rua DWD, Equal Opportunity Officer, ntwam (608) 266- 6889 los sis (TTY) (866) 275-1165.

## KEV TXWV

Tshwj xyuam kev lam tas nyag ua hab txhum plaub, Tsi txaus sab rua yaam txhum yau kws tsi yog kev ua saib tsi taug yuav tsum xaa ntwam tawm tsi pub dlhau ib xyooos ntwam nub tshwm sim. Tsi txaus sab rua ua saib tsi taug yuav tsum xaa ntwam tawm tsi pub dlhau 180 nub ntwam nub tshwm sim. Tsi txaus sab rua kev cais dlej num tsi ncaaj nceeg huv raws Wisconsin txuj cai, 111.31-111.395, Stats., has txug saib tsi taug yuav tsum xaa ntwam tawm tsi pub dlhau 300 nub tom qaab nub ua saib tsi taug ntwam. Cov kev tsi txaus sab has tawm tom qaab cov caij nyoog nuav yuav tsi laav paub lawm.

## COV LUG HLOOV

Cov lug hloov sau has txug txuj cai hab thawj qhov kev tsi txaus sab yeej ua tau txug ncuu nub txav txim. Cov ntwam sau hloov txug kev yuam cai vim tseem taab tom xaa thawj cov ntwam nas tseg tsi txaus sab kuj yuav thov muab lug has plaub ua ke tau. Kev hloov tsi huv raws cai hab tsi ntsig txug thawj qhov kev tsi txaus sab hab txuj kev hloov ntwam yeej hloov lub hom phajk ntau mas yuav rau xaam tas yogi b cov lug tsi txaus sab tshab lawm.

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## KEV SIB KOOM UA PLAUB UA KE

Txhua tug tuab neeg muaj cai has plaub kom ncaaj nceeg. Le ntawd los, yuav tsi pub sib koom has plaub ua ke, tshwj xyuam muaj tsawg zag kws WRTP/BIG STEP tug thawj pwm tsaav Chief Executive Officer (CEO) pum tas ntau txuj kev tsi txaus sab muaj ntau yaam zoo sib xws hab cov lug nug huv kev lij choj zoo ib yaam, hab yog nwg yeej yuav paab tau kom ua tau zoo dlua yog tas muab lug has ua ke. Qhov kws tug Thawj Pwm Tsaav CEO txawm ho tsi muab lug has ua ke los yeej has tsi tau tas yogi b qhov kev tsi txaus sab.

## YAAM YUAV TSUM MUAJ

### Txhua tug tuav yaam dlej num yuav tsum:

1. Muab cov cai has kev tsi txaus sab lu rua tej qhov chaw pum tseeb hab kom txhua tug tuab neeg ua num, cov thov num hab koom teg paub meej txug puab txuj cai sau tsi txaus sab, thov has dlua, hab noog plaub.
2. Khaws qauv yooj yim has txug sau kev tsi txaus sab kws kuj yuav muab khu tau kom hum le txhua yaam dlej num.
3. Kom cov koom teg kus npe hab sau nub rua huv dlaim ntawv muaj cai hab kev paab hab khaws ib dlaim luam tseg ca rua huv tug koom teg ntawd cov ntawv. Yog tsi le ntawd, ib tug ua tuab neeg num kuj muaj cai muab dlaim ntawv has txug cai hab kev paab hab kus npe hab sau nub rua dlaim ntawv tau txais ua pov thawj sawvcev tug koom teg los tau.
4. Yuav tsum kom txhua tug tswv tuam txhaab koom teg huv WIOA muaj ib txuj cai sau tej kev tsi txaus sab, hab kom txhua tug koom teg huv WIOA paub zoo txug puab txuj cai sau kev tsi txaus sab rua ib tug tswv tuam txhaab.
5. Cov tuav yaam dlej num yuav tsum khaws cov ntaub ntawv has txug kev tsi txaus sab ntawd ca kom ntev le peb lub xyoos, los ntev dlua ntawd hab yog tseem has rooj plaub tsi tau taag los sis tseem raug tshawb nrhav

### WRTP/BIG STEP yuav tsum:

1. Muab cov cai has kev tsi txaus sab lu rua tej qhov chaw pum tseeb hab kom txhua tug tuab neeg ua num, cov thov num hab koom teg paub meej txug puab txuj cai sau tsi txaus sab, thov has dlua, hab noog plaub.
2. Thaum taab tom qha tug tuab neeg ua num tshab kom muab WRTP/BIG STEP ib dlaim ntawv qha sau kev tsi txaus sab rua.

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## KEV SAU TSI TXAUS SAB RUA YAAM TSI YOG TXIM TUAB NEEG TXAWV LE KEV UA SAIB TSI TAUG

### SAU DLAIM NTAWV TSI TXAUS SAB

Qaib ib, ob, hab peb huv qaab nuav, yuav tsum yog nyob rua huv theem tug tuav yaam dlej num yog has tas dlaim ntawv tsi txaus sab yog ib tug ua num nyob huv, tug thov num, los tug koom teg, hab yuav tsum sau tsi pub ntev tshaaj 12 nub ntawm nub tsi txaus sab, ib yaam le WRTP/BIG STEP los yuav tsum pub muaj noog has plaub tsi pub ntev tshaaj 30 nub ntawd nub sau ntawv tsi txaus sab. Yog tas dlaim ntawv tsi txaus sab ntawd raug xaa ncaaj nraim rua WRTP/BIG STEP, theem ib yog pib huv WRTP/BIG STEP. Zoo ib yaam nkaus, txhua tug tuav yaam dlej num yuav tsum muaj ib tug ua tug tuav dlej num saib kev Tsi Txaus Sab. Ntxiv ntawd, cov koom teg yuav tsum tau txais ib dlaim ntawv has txug puab le cai hab kev paab kws muaj nyob huv txuj kev cai nuav.

STEPS	TIMETABLE
Xaa dlaim ntawv tsi txaus sab	Nub ib
Tshawb fawb	Txug nub 12
Kev Nrhav dlaws	Txug nub 12
Thov kom noog plaub	Tsi Pub dlhau nub 15
Noog plaub	Tsi Pub dlhau nub 30
Nub kawg has plaub	Tsi Pub dlhau nub 60

### 1. COB DLAIM NTAWV TSI TXAUS SAB

- Txhua txuj kev tsi txaus sab yuav tsum muab sau huv ntawv hab ua kom zoo muaj lub log puv npo kom tsim nyog le nwg qhov tsi txaus sab.
- Cov ntsab lug thaum tsi txaus sab yuav tsum sau tseg muaj le nraag nuav:
  - Lub npe tuab si, tug xuv tooj, ha blub chaw nyob ntawm tug tsi txaus sab;
  - Lub npe hab chaw nyob taag nrho ntawm tug teb kws raug teev tas tsi txaus sab rua;
  - I lu lug has meej tseeb , nrug cov nub nyoog dlhos, teev txuj kev ua txhum;
  - Teev cov cai kws ua txhum rua, yog tas paub, kws tug tsi txaus sab ntseeg tas ua txhum rua ;
  - Ib nqai lug qha tawm saib tug tsi txaus sab puas tau has rua lwm qhov chaw lij choj hab saib puas tau pib has rooj plaub los tub xaus plaub lawm, nrug rua cov nub nyoog, tseem fww, hab lwm yaam lug tseem ceeb muaj feem nrug nuav; hab
  - Ib nqai lug kws tug tsi txaus sab xaav tau.
- Tug teb yuav tau leeg paub tas yeej tau txais ib dlaim ntawv sau tsi txaus sab tau 5 nub ua num lawm

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## 2. KEV TSHAB FAWB

- Tug saib kev tsi txaus sab yuav tsum tshawb fawb txuj kev tsi txaus sab kom paub tug tsi txaus sab hab tug teb ob tog cov lug teev tas muaj tseeb hab saib yog raug rua txuj cai twg, cov cai yaam num, los sis dlaim ntawv cog lug. Yogi b tug ua num huv WRTP/BIG STEP ua tug tsi txaus sab, tug thawj pwm tsaav yuav tsum yog tug tshawb fawb hab sib khu ua ntej yaam tsi siv kws lij choj.
- Tug saib kev tsi txaus sab ua tug sau ib dlaim ntawv khaws cov lug txug nwg le kev tshawb fawb tshaaj tawm rua ob tog ig leeg ib dlaim ntawv luam.
- Yuav tsum sau ntawv qha rua tug tsi txaus sab tas kev tshawb fawb ua tav taag lawm.

## 3. KEV SIB KHU TSI SIV KWS LIJ CHOJ

- Yuav tsum muab caij rua tug tsi txaus sab kaam khu kev tsi txaus sab xob siv kws lij choj.
- Tug saib kev tsi txaus sab teem ib lub caij noog cov lug teev, kws yog kev sib ntsib ntawm tug tsi txaus sab, tug teb hab tug saib kev tsi txaus sab lug khu plaub xob siv kws lij choj. Tag mas yeej xaav kom muaj kev sib khu xob siv kws lij choj tab sis kuj tsi yuam thaum thov kev noog plaub ncaaj nceeg huv WRTP/BIG STEP
- Yuav tsum sau ntawv qha tug tsi txaus sab paub txug nwg txuj cai thov kev noog plaub huv WRTP/BIG STEP tsi pub dlhau 3 nub ntawm lub caij teemnoog teev lug yog ta sob tog tsi yuav khu.
- Yog tas khu hum lawm ib qhov los ntau qhov teeb meem kws tug tsi txaus sab tau has lawm, yuav tau ua lawv le dlaim ntawv sib cog lug pum zoo moog.

## 4. THOV NOOG PLAUB

- Yog tas tug kws tsi txaus sab ho ua taag raws le cov kev tug tsi txaus sab yuav tsum ua es tseem tsi hum sab hab, ces tug tsi txaus sab kuj muaj cai thov kom muaj kev noog plaub lug huv WRTP/BIG STEP. Qhov kev thov nuav yuav tsum yog tsi pub dlhau 3 nub ntawm nub teem noog teev lug (tsi pub ntev dlhau 15 nub ntawm nub sau ntawv tsi txaus sab). Dlaim ntawv thov noog plaub yuam tsum xaa rua: Elizabeth Jankowski, Complaint Officer WRTP/BIG STEP 2342 N. 27th Street Milwaukee, WI 53210
- Dlaim ntawv thov noog plaub yuav tsum muaj dlaim ntawv sau tsi txaus sab hab lub ntsab lug vim le caag tug tsi txaus sab txhaj tseem tsi hum sab rua qhov kev khu tsi siv kws lij choj.
- Thaum txais tau dlaim ntawv sau tsi txaus sab lawm, WRTP/BIG STEP yeej yuav tshawb fawb, sau ib dlaim ntawv saib nrhav tau dlaab tsi, teem lub caij ib paab tuab neeg lug noog has kev tsi zoo sab (tsi pub ntev dlhau 30 nub ntawm nub xaa ntawv ), hab tshaaj tawm rua txhua tog tuab si.
- Paab tuab neeg noog has kev tsi zoo sab yuav saib cov ntaub ntawv tuab si, kws yuav qha txug cov teeb meem muaj feem, hab npaaj cov lug nug kom hum raws le rooj lug.

## 5. NOOG HAS PLAUB

- Cov yuav nyob noog has plaub yog tug tsi txaus sab, nwg tug sawv cav hab cov pov thawj; tug teb, nwg tug sawv cev hab cov pov thawj; hab WRTP/BIG STEP tug ua num hab cov ua num tuab lub rooj saib kev tsi txaus sab huv WRTP/BIG STEP.
- Lub rooj noog has plaub nuav yeej qheb rua pej xeeb suav dlawg hab muaj tug ua num kaw lug tseg
- Tug tsi txaus sab yuav peev nwg cov lug hab tug teb los sis tug sawv cev le maam lug teb thaum ntawd.
- Txhua yaam pov thawj yuav tsum muab sau huv ntawv los sis yog cov povthawj has.

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## 6. Qhov Txav Txim Zag Kawg

- Lub rooj saib kev tsi txaus sab maam soj ntsuam cov pov thawj, kev cai lij choj, kev cai, hab kev tswj fwm kws muaj feem nrug rooj plaub nuav
- Siv raws le feem coob pum zoo, lub rooj saib plaub nuav yuav sau ib dlaim ntawv saib puab pum zoo le caag tuaj rua tug tsi txaus sab hab tug teb tsi dlhau 30 nub tom qaab nov cov lug peev taag tsi pub ntev tshaaj 60 nub tom qaab tau txais dlaim ntawv foaj.
- Yuav tau qha rua ob tog kom paub txug nyag txuj cai thov lub xeev Wisconsin DWD/DET rov has dlua, tsuav tseem nyob huv lub caij nuav:
  - Kaum nub tom qaab tug tsi txaus sab txais tau dlaim ntawv txav txim; los sis
  - Yog has tas tug tsi txaus sab ho tsi tau txais ntawv txavtxim le nua los, tug tsi txaus sab yuav tsum xaa dlaim ntawv thov has dlua tsi pub dlhau 15 nub ntawm nub kws yuav tsum tau txais dlaim ntawv txav txim

## RESPONSIBILITIES OF PROGRAM OPERATOR IN THE PROCESSING OF COMPLAINTS

Txhua tug tuav yaam dlej num yuav tsum muaj ib tug ua tug tuav kev tsi txaus sab lug ua tug leg cov ntaub ntawv tsi txaus sab. Tug tuab neeg ntawd txuj num yog:

1. Ua lawv le WRTP/BIG STEP kev tsi txaus sab txuj cai, cov kev qha nub nyoog muaj nyob rua huv [www.oig.dol.gov](http://www.oig.dol.gov), hab WRTP/BIG STEP Thawj Tswj tsaab ntawv 18-2: WRTP/BIG STEP txuj cai saib kev Tub Saab hab Teeb Meem.
2. Txais dlaim ntawv sau tsi txaus sab hab le ntaub ntawv kom dlhos le cov caij teem tseg;
3. Tshawb fawb txug qhov tsi txaus sab;
4. Muab ntawv rua tug tsi txaus sab kom yog muab caij sib khu tsi siv kws lij choj; hab
5. Khaws cov ntaub ntawv ua ken rug taag nrho txhua dlaim ntawv muaj feem nrug rooj plaub nuav.

## KEV TSI TXAUS SAB RUA UA SAIB TSI TAUG

### CAIJ NYOOG XAA NTAWV

Cov ntawv tsi txaus sab yuav tsum xaa tsi pub dlhau 180 nub tom qaab muaj kev ua saib tsi taug. Tug thawj Tsaav Xwm Director of the Directorate of Civil Rights (DCR) kuj yuav txuas caij tau hab yog muaj zoo teeb meem. Txhua zag txuas caij nyoog yog kom hum raws le tug Thawj Tsaav Xwm lub caij xwb hab yuav tsi yogi b qhov kev tiv thaiv pub rua tug teb.

## YUAV XAA DLAIM NTAWV TSI TXAUS SAB RUA QHOV TWG?

**Equal Opportunity Officer**  
**Wisconsin Dept. of Workforce Development**  
**201 East Washington Avenue, Room G100**  
**P.O. Box 7972**  
**Madison, WI 53707**  
**(608) 266-6889 (voice)**  
**(866) 275-1165 (TTY)**  
**Director – Civil Rights Center (CRC)**

OR

**ATTN: Office of External Enforcement**  
**U.S. Department of Labor**  
**Room N-4123**  
**200 Constitution Avenue NW**  
**Washington, D.C. 20210**

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# WRTP | BIG STEP

**AND/OR**

**Matthew Waltz**

**WRTP | BIG STEP**

**3841 W Wisconsin Ave, Milwaukee, WI 53208**

**(414) 342-9787**

Tuab tuab neeg twg kws npaaj sab xaa dlaim ntawv tsi txaus sab rua phaab nrhav num DWD-Division of Employment and Training (DET), yuav tsu muab caij le 90 nub rua DET ua cov ntaub ntawv.

DET hab WRTP/BIG STEP tso cai rua ob tog huv rooj plaub ua saib tsi taug nuav thov tau ib txuj kev sib khu tshab Alternative Dispute Resolution (ADR) los yog sib khu kev tsi txaus sab kom hum. ADR tso cai rua sib khu yaam tsi pub ua yeeb ncuab hab los kuj tsi yuam. Tug tsi txaus sab kuj yuav sau dlaim ntawv tsi txaus sab rua tug Thawj Pwm Tsaav/CRC tsi pub dlhau (30) nub, yog tas ADR tseem muab tsi tau kev txaus sab rua rooj plaub hab. Phaab tuavkev Ncaaj Nceeg huv DWD yuav muab ADR los sis kev sib khu zoo le nuav rua ob tog kws muaj kev tsi txaus sab rua qhov ua saib tsi taug nuav hab.

Yog thaum taag 90 nub lawm DET tseem tsi tau has taag rooj plaub nuav hab, tseem tsi xaa xuv rua tug tsi txaus sab has txug kev txav txim los yog ho muab tau ib qhov kev txam txim tug tsi txaus sab tsi nyam, xaam ADR, thaum taag 90 nub lawm tug tsi txaus sab kuj yuav muaj cai xaa dlaim ntawv tsi txaus sab moog rua tug Thawj Tsaam Xwm Director/CRC kws yuav tsum ntxiv hab xaa CRC dlaim ntawv tsi txaus sab hab dlaim ntawv tso cai Privacy Act Consent Forms. Dlaim ntawv tsi txaus sab nuav yuav tsum xaa tsi pub dlhua (30) nub tom qaab DET tau txav txim zag kawg los yog cuaj caum nubtau dlhau moog. Lub caij twg los tug tsi txaus sab yuav tsum xaa dlaim ntawv txug rua CRC tsi pub ntev tshaaj ib puas neeg nkaum (120) nub tom qaab nub txais tau thawj dlaim ntawv tsi txaus sab.

Ib qhov ntawv tsi txaus sab rua kev ua saib tsi taug yuav xaa tau rua ob qhov chaw xws le Equal Rights Division (ERD) huv xeev Wisconsin Department of Workforce Development (WI DWD). Yog txuj kev ua saib tsi taug ntawd yog ntsig txug mua dlej num ysi ncaaj nceegraws le kev cai huv Wisconsin Fair Employment Statutes, yuav tsum xaa rua ERD tsi pub dlhau 300 nub tom qaab nub muaj kev ua saib tsi taug. Yog ib qhov tseem ceeb heev kws yuav tau paub tas txuj cai Wisconsin Fair Employment Statutes leeg paub tiv thaiv ib cov tuab neeg ntxiv rua cov kws raug tiv thaiv nyob huv cov cai federal Civil Rights Statutes, xws le kev muaj txij nkawm, kev nyam quas puj los quas yawg, chaw tau nyaj lug, hab lwm yaam. Xaa ntawv tsi txaus sab rau ERD, xaa rua:

WI DWD Equal Rights Division 819 N Sixth Street – Room 255

Milwaukee, WI 53203

(414) 227-4384 (voice)

(414) 227-4081 (TTY)

## **KEV UA SAIB TSI TAUG DLHAS CAI HUV XEEV STATE FAIR EMPLOYMENT STATUTES**

Kev tsi txaus sab txhum rua cov cai ua Dlej Num Ncaaj Nceeg Fair Employment, s. 111.31-111.395, Stats., ntsig txug ua saib tsi taug yuav tsum xaa rua DWD-ERD tsi pub dlhau 300 days tom qaab nub kws muaj kev us saib tsi taug ntawd. Dlaim ntawv tsi txaus sab xaa rua DOL-DCR kuj yuav xaa tau rua lub xeev tug thawj coj huv DWDERD. Dlaim ntawv tsi txaus sab xaa rua DWD-ERD yuav tsum siv cov ntawv muaj nyob huv ERD.

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# WRTP | BIG STEP

## KEV HAS TAWM KEV UA TUB SAAB, YUAM CAI HUV DLEJ NUM, HAB UA PHEM TXIM TUAB NEEG

Kev cai has tawm muaj nyob rua huv [www.oig.dol.gov](http://www.oig.dol.gov). WRTP/BIG STEP siv Tuj Tswj Dlaim Ntawv18-2: WRTP/BIG STEP Fraud hab Incident Reporting Requirements Statement ua tug qhauv coj kev has tawm thaum muaj ib qho kev ua tub saab, kev yuam cai dlej num, los sis kev ua phem txim tuab neeg nyob huv WRTP/BIG STEP-cov ua tug tswj cov dlej num, kws muaj nyob huv tug saib kev tsi txaus sab yog .

Lub tuam txaab Department of Labor, nrug rua Office of Inspector General (OIG), yeej uaj ib txuj kev siv thoob teb chaws siv lug has tawm txug tej yaam kev txawv txaav txug ua tub saab hab/los sis kev yuam cai dlej num. Nyob huv txuj kev nuav, yuav tau siv raws le txuj kev nuav.

Cov tuab neeg kws paub txug tas muaj leej twg ua txhum los sis ua saib tsi taug , yaam tsi ua, yaam ca le hlaa, yaam ua tau tsi zoo, siv nyaj tsi raug cai, coj tau tsi zoo hab tug ua num coj tsi zoo txuam DET cov nyaj rua cov dlej num los sis kev dlha num mas yuav tsu qha cov kev paub ntawd tawm raws le nuav:

1. Tug ua num huv WDAs los sis cov tau txais nyaj thoob huv lub xeev yuav tsum has tawm tsi pub dlhau ib nub, yuav tsum siv dlaim ntawv DET Grant Fraud and Abuse Incident Report form ua qauv hab xaa tawm rua DET raws le txuj cai muaj nyob tom qaab dlaim ntawv nuav
2. Cov tuab neeg ua num tsi yog nyb huv WDAs los sis tsi yog huv cov tau txais nyaj huv xeev los yog tsuav yog pej xeev le xwb kuj muaj cai has qha tawm thaum pum tas muaj kev tub saab hab yuam ua txawm yog rua Paab Tswj DWD los sis DET.
3. Nuav tsi yog tas DOL los sis DET npaaj sab lug txwv kom siv dlaim ntawv Incident Report lug has cov xuvxwm tom qaab kws tub paub tas qhov txhum ntawd tub raugtxav txim tas txhum plaub nua lawm. Tab sis txawm ntawd, txhua txuj kev ua kws muaj lug nug txug ntshai yuav muaj kev siv nyaj txhuam cai nyob txuam los sis lwm yaam kev ua txhum cai mas yuavtsum tau has tawm taam sim kag le.

Tug tsis txaus sab kws ho ntshai tsaam raug poob num nua los yog tas paub siv txuj kev WDA/DET nuav has qha tawm nua los kuj xaa cov ntawv ncaaj nraim moog rua nuav los tau:

**Office of Inspector General U.S. Department of Labor**  
**200 Constitution Avenue, N.W. Room S-5506**  
**Washington, D.C. 20210**

Los sis tug xuv tooj kaam ceevhuv OIG's hotline kws yeej yog rua pej xeev suav dlawg siv tau lug has qha tej yaam txhum cai nuav. Tug leb hu dlawb yog (800) 347-3756. OIG yeej yuav tsum tau teb cov lug xaa tuaj rua huv kws muaj kaam kub nuav tsi pub ntev tshaaj 30 nub.

Yuav tsi pub qha tas tug tuab neeg has xwm txheej qha tawm nuav yog leej twg tshwj tas nwg tso cai los sis OIG pum has tas yeej mam tsi dlau qhov yuav tsum qha thaum taab tom tshawb fawb nuav. DOL txwv tsi pub ua phem rua ib tug tuab neeg ua num kws has tawm txug tas muaj tug ua tsi yog los sis yeej muaj kev tsi txaus sab kws muaj tseeb tag. Wisconsin txuj cai "Whistle Blower Law" kws yog has qha txug lwm tug kuj muaj kev tiv thaiv cov tuab neeg ua num nyob rua lwm lub xeev ib yaam hab (230.80-230.89, Stats. & 895.65, Stats.)



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